

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
September 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 AM to 6 PM and Sat noon to 4 PM.

Telephone Calls

District 1 (Albany region)	41
District 2 (Troy-Cohoes region)	15
District 3 (Catskill-Greene County region)	3
District 13 (Glens Falls-Lake George region)	15
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	10
Unknown region	9
	108
For other New York State sites*	15
For out of state**	4
	19
CDCO information	7
TOTAL CALLS	134

Of the calls received, 1 was for NA, 2 were for Al-Anon, 9 were for 12th-step action, 10 were regarding literature, and 12 were first-time callers. All other calls were for general AA meeting information.

*Ballston Spa, Chestertown, Clifton Park (2), Croghan, Gloversville (2), Malta, New York City (3), Saratoga Springs, Saugerties, Utica, and Watertown.

** Indiana; Joliet, IL; Massachusetts; and North Adams, MA.

General office visits	2
Office visits to purchase literature	27
	29

The Office sold \$1,502 in AA literature, at list, and \$562 in medallions.

The CDCO website received 5,791 visitors.

The Office received 7 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.