

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
October 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 AM to 6 PM and Sat noon to 4 PM.

Telephone Calls

District 1 (Albany region)	51
District 2 (Troy-Cohoes region)	14
District 3 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	12
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	4
Unknown region	10
	106
For other New York State sites*	16
For out of state**	3
	19
CDCO information	9
TOTAL CALLS	134

Of the calls received, 1 was for Al-Anon, 1 was for OA, 10 were for 12th-step actions, 12 were regarding literature, and 16 were first-time callers. All other calls were for general AA meeting information.

*Amsterdam, Ballston Spa, Chautauqua County, Clifton Park (2), District 5, Mechanicville, New York City (5), Round Lake, Saratoga Springs, and Schoharie.

**Daytona Beach, FL; Massachusetts; and Pismo Beach, CA.

General office visits	5
Office visits to purchase literature	36
	41

The Office sold \$1,849 in AA literature, at list, and \$682 in medallions.

The CDCO website received 4,915 visitors.

The Office received 11 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.