

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
November 2021

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 AM to 6 PM and Sat noon to 4 PM.

Telephone Calls

District 1 (Albany region)	43
District 2 (Troy-Cohoes region)	23
District 3 (Catskill-Greene County region)	6
District 13 (Glens Falls-Lake George region)	12
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	6
Unknown region	14
	119
For other New York State sites*	13
For out of state**	4
	17
CDCO information	8
TOTAL CALLS	144

Of the calls received, 1 was for NA, 3 were for Al-Anon, 13 were first-time callers. And 22 were regarding literature. All other calls were for general AA meeting information.

*Cherry Plains (2) Johnstown, New York City, Port Jervis, Ravena, Saratoga Springs (2), Saugerties, Schodack, Schoharie (2), and Sharon Springs.

** Arizona; Bloomington, IL; Keene, NH; and Rutland, VT.

General office visits	5
Office visits to purchase literature	34
	39

The Office sold \$1,348 in AA literature, at list, and \$292 in medallions.

The CDCO website received 5,404 visitors.

The Office received 8 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.