

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**December 2021**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 AM to 6 PM and Sat noon to 4 PM.

**Telephone Calls**

District 1 (Albany region)	51
District 2 (Troy-Cohoes region)	11
District 3 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	8
District 14 (Schenectady region)	5
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	7
Unknown region	13
	<b>101</b>
For other New York State sites*	15
For out of state**	5
	<b>20</b>
CDCO information	9
<b>TOTAL CALLS</b>	<b>130</b>

Of the calls received, 1 was for Al-Anon, 1 was for NA, 4 were for 12<sup>th</sup>-step action, 8 were regarding literature, and 28 were first-time callers. All other calls were for general AA meeting information.

\*Clifton Park, Norwich (2), New York City, Peru, Saratoga Springs (7), Saugerties, Schoharie, and Sullivan County.

\*\* Burlington, VT; Michigan; Texas; and Virginia (2).

General office visits	8
Office visits to purchase literature	44
	<b>52</b>

The Office sold \$999 in AA literature, at list, and \$269 in medallions.

The CDCO website received 5,965 visitors.

The Office received 34 emails at [chair@aalbanyny.org](mailto:chair@aalbanyny.org). All were resolved. All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.