

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
March 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	54
District 2 (Troy-Cohoes region)	26
District 3 (Catskill-Greene County region)	9
District 13 (Glens Falls-Lake George region)	14
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
Unknown region	18
	139
For other New York State sites*	19
For out of state**	6
	25
CDCO information	6
TOTAL CALLS	170

Of the calls received, 1 was for Al-Anon, 13 were regarding literature, 22 were first-time callers, 31 were for 12th-step action. All other calls were for general AA meeting information.

*Clifton Park (2), Cobleskill, District 8 (2), District 17 (3), Jackson Heights, Ilion, New York City (2), Poughkeepsie (2), and Saratoga Springs (5).
 California (2), Colorado, Minnesota, Texas, and Washington state.

General office visits	3
Office visits to purchase literature	49
	52

The Office sold \$1,311 in AA literature, at list, and \$286 in medallions.
 The CDCO website received 6,422 visitors.

The Office received 5 emails at chair@aaalbanyny.org. All were resolved.
 All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.
 Respectfully Submitted, CDCO data coordinator, Tom O'.