CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data April 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	30
District 2 (Troy-Cohoes region)	17
District 3 (Catskill-Greene County region)	9
District 13 (Glens Falls-Lake George region)	8
District 14 (Schenectady region)	12
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	5
Unknown region	9
	95
For other New York State sites*	16
For out of state**	3
	19
CDCO information	4
TOTAL CALLS	118

Of the calls received, 1 was for Al-Anon, 6 were regarding literature, 14 were first-time callers, and 19 were for 12th-step action. All other calls were for general AA meeting information.

^{**} California; Rutland, VT, and Washington state.

General office visits	5
Office visits to purchase literature	43
	48

The Office sold \$1,772 in AA literature, at list, and \$281 in medallions.
The CDCO website received 5,310 visitors.

The Office received 9 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at https://aaalbanyny.org/table-of-reports. Respectfully Submitted, CDCO data coordinator, Tom O'.

^{*}Amsterdam (2), Clifton Park (2), Cornwall, Johnstown, Montgomery County, New York City (2) Ogdensburg (3), Port Jervis, Saratoga Springs (2), and Wevertown.