

**CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**May 2022**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

**Telephone Calls**

District 1 (Albany region)	34
District 2 (Troy-Cohoes region)	8
District 3 (Catskill-Greene County region)	5
District 13 (Glens Falls-Lake George region)	5
District 14 (Schenectady region)	4
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	2
Unknown region	14
	<b>74</b>
For other New York State sites*	4
For out of state**	3
	<b>7</b>
CDCO information	<b>6</b>
<b>TOTAL CALLS</b>	<b>87</b>

Of the calls received, 1 was for NA, 7 were for 12<sup>th</sup>-step action, 8 were first-time callers, and 11 were regarding literature. All other calls were for general AA meeting information.

\*Ballston Spa, Manhattan, Saratoga Springs, and Suffolk County.

\*\* California; and Pittsburgh, PA (2).

General office visits	5
Office visits to purchase literature	54
	<b>59</b>

The Office sold \$1,253 in AA literature, at list, and \$315 in medallions.

The CDCO website received 5,414 visitors.

The Office received 7 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.