

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
August 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	47
District 2 (Troy-Cohoes region)	9
District 3 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	9
District 14 (Schenectady region)	19
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	5
Unknown region	12
	108
For other New York State sites*	20
For out of state**	1
	21
CDCO information	6
TOTAL CALLS	135

Of the calls received, 1 was for NA, 2 were for Al-Anon, 10 were for 12th-strep action, 18 were regarding literature, and 22 were first-time callers. All other calls were for general AA meeting information.

*Amsterdam, Clifton Park (3), Johnstown (2), Kingston, Malta, New York City (4), Round Lake, Saratoga Springs (6), and Schoharie.

** California.

General office visits	6
Office visits to purchase literature	59
	65

The Office sold \$1,029 in AA literature, at list, and \$439 in medallions.

The CDCO website received 6,789 visitors.

The Office received 8 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.