

CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
September 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	45
District 2 (Troy-Cohoes region)	12
District 3 (Catskill-Greene County region)	2
District 13 (Glens Falls-Lake George region)	7
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
Unknown region	14
	95
For other New York State sites*	11
For out of state**	1
	12
CDCO information	3
TOTAL CALLS	110

Of the calls received, 1 was for NA, 1 was for Al-Anon, 1 was for OA, 3 were for 12th-step action, 20 were first-time callers and 24 were regarding literature. All other calls were for general AA meeting information.

*Amsterdam, Ballston Spa, Clifton Park (2), New York City, Oneonta, and Saratoga Springs (5).

**Connecticut.

General office visits	6
Office visits to purchase literature	75
	81

The Office sold \$2,410 in AA literature, at list, and \$420 in medallions.

The CDCO website received 7,644 visitors.

The Office received 8 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.