

**THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**October 2022**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

**Telephone Calls**

District 1 (Albany region)	45
District 2 (Troy-Cohoes region)	15
District 3 (Catskill-Greene County region)	8
District 13 (Glens Falls-Lake George region)	9
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	10
District 18 (Rensselaer-Nassau region)	5
Unknown region	7
	<b>109</b>
For other New York State sites*	17
For out of state**	2
	<b>19</b>
CDCO information	<b>2</b>
<b>TOTAL CALLS</b>	<b>130</b>

Of the calls received, 1 was for Al-Anon, 2 were for NA, 8 were regarding literature, 14 were for 12<sup>th</sup>-step work, and 25 were first-time callers. All other calls were for general AA meeting information.

\*Clifton Park), Herkimer, Mechanicville, Middleburgh, New York City, Saranac Lake (3), Saratoga Springs (3), Schoharie (2), Stone Ridge, Syracuse, Waterville, and Westchester.

\*\*Chicago, IL; and Massachusetts.

General office visits	10
Office visits to purchase literature	76
	<b>86</b>

The Office sold \$1,820 in AA literature, at list, and \$256 in medallions.

The CDCO website received 8,909 visitors.

The Office received 11 emails at [chair@aalbanyny.org](mailto:chair@aalbanyny.org). All were resolved. All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.