

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
November 2022

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	37
District 2 (Troy-Cohoes region)	8
District 3 (Catskill-Greene County region)	1
District 13 (Glens Falls-Lake George region)	9
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	7
District 18 (Rensselaer-Nassau region)	10
Unknown region	16
	96
For other New York State sites*	23
For out of state**	1
	24
CDCO information	3
TOTAL CALLS	123

Of the calls received, 1 was for NA, 5 were regarding literature, 10 were for 12th-step work, and 11 were first-time callers. All other calls were for general AA meeting information.

*Amsterdam (2), Hancock, Jonesville, Oneonta, Orange County (3), Poughkeepsie (3), Plattsburgh, Rhinecliff, Round Lake, Saratoga Springs (6), Schoharie, and Stone Ridge.

**Arlington, VT.

General office visits	2
Office visits to purchase literature	50
	52

The Office sold \$1,079 in AA literature, at list, and \$228 in medallions.

The CDCO website received 8,990 visitors.

The Office received 12 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.