

**THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**December 2022**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

**Telephone Calls**

District 1 (Albany region)	38
District 2 (Troy-Cohoes region)	15
District 3 (Catskill-Greene County region)	12
District 13 (Glens Falls-Lake George region)	3
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	0
Unknown region	7
	<b>90</b>
For other New York State sites*	14
For out of state**	0
	<b>14</b>
CDCO information	<b>7</b>
<b>TOTAL CALLS</b>	<b>111</b>

Of the calls received, 2 were for Al-Anon, 7 were for 12<sup>th</sup>-step action, 11 were regarding literature, and 21 were first-time callers. All other calls were for general AA meeting information.

\*Amsterdam (2), Ballston Spa, Canaan, Clifton Park, Deposit, Durham, Kingston, Mechanicville, Middleville, New York City (2), Richmond Hill, and Saratoga Springs.

\*\*0.

General office visits	7
Office visits to purchase literature	63
	<b>70</b>

The Office sold \$1,938 in AA literature, at list, and \$436 in medallions.

The CDCO website received 8,184 visitors.

The Office received 11 emails at [chair@aalbanyny.org](mailto:chair@aalbanyny.org). All were resolved.

All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.