## THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

## Report of Phone Calls Received and Other Data January 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

## **Telephone Calls**

District 1 (Albany region)	29
District 2 (Troy-Cohoes region)	12
District 3 (Catskill-Greene County region)	3
District 13 (Glens Falls-Lake George region)	20
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	4
Unknown region	8
	87
For other New York State sites*	12
For out of state**	1
	13
CDCO information	4
TOTAL CALLS	104

Of the calls received, 1 was for Al-Anon, 1 was for NA, 1 was for ACOA, , 9 were regarding literature, 10 were for 12<sup>th</sup>-step action, and 15 were first-time callers. All other calls were for general AA meeting information.

<sup>\*\*</sup>California.

General office visits	8
Office visits to purchase literature	65
	73

The Office sold \$1,044 in AA literature, at list, and \$509 in medallions. The CDCO website received 8,180 visitors.

The Office received 17 emails at <a href="mailto:chair@aaalbanyny.org">chair@aaalbanyny.org</a>. All were resolved. All CDCO reports are available at <a href="https://aaalbanyny.org/table-of-reports">https://aaalbanyny.org/table-of-reports</a>. Respectfully Submitted, CDCO data coordinator, Tom O'.

<sup>\*</sup> Ballston Spa, Buffalo, Fulton County, Livingston, Malta, New York City, Rochester, Saratoga Springs (4), and Schuylerville.