THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data February 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	50
District 2 (Troy-Cohoes region)	16
District 3 (Catskill-Greene County region)	7
District 13 (Glens Falls-Lake George region)	14
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	3
Unknown region	9
	110
For other New York State sites*	15
For out of state**	1
	16
CDCO information	4
TOTAL CALLS	130

Of the calls received, 2 were for Al-Anon, 8 were regarding literature, 14 were for 12th-step action, and 19 were first-time callers. All other calls were for general AA meeting information.

^{**}Connecticut.

General office visits	8
Office visits to purchase literature	61
	69

The Office sold \$2,424 in AA literature, at list, and \$281 in medallions. The CDCO website received 9,622 visitors.

The Office received 17 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at https://aaalbanyny.org/table-of-reports. Respectfully Submitted, CDCO data coordinator, Tom O'.

^{*} Broadalbin, Clifton Park, Kingston, Middleburgh, New York City, Saratoga Springs (9), and Schoharie.