

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
March 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	53
District 2 (Troy-Cohoes region)	12
District 3 (Catskill-Greene County region)	7
District 13 (Glens Falls-Lake George region)	6
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	6
Unknown region	9
	102
For other New York State sites*	5
For out of state**	3
	8
CDCO information	13
TOTAL CALLS	123

Of the calls received, 1 was for Al-Anon, 8 were for 12th-step action, 12 were regarding literature, and 20 were first-time callers. All other calls were for general AA meeting information.

* Ithaca, Round Lake, Saratoga Springs (2), and Saugerties.

**Rhode Island; San Antonio, TX; and Vermont.

General office visits	12
Office visits to purchase literature	57
	69

The Office sold \$1,051 in AA literature, at list, and \$273 in medallions.

The CDCO website received 9,475 visitors.

The Office received 8 emails at chair@aaalbany.org. All were resolved.

All CDCO reports are available at <https://aaalbany.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.