

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
April 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	36
District 2 (Troy-Cohoes region)	4
District 3 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	8
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	1
Unknown region	16
	81
For other New York State sites*	9
For out of state**	2
	11
CDCO information	4
TOTAL CALLS	96

Of the calls received, 1 was for NA, 5 were for 12th-step work 10 were regarding literature, and 13 were from first timers.

* Mechanicville, New York City, Pawling, Saratoga Springs (4), Schoharie, and Utica.

**Louisiana (2)

General office visits	5
Office visits to purchase literature	50
	55

The Office sold \$980 in AA literature, at list, and \$525 in medallions.

The CDCO website received 7,986 visitors.

The Office received 12 emails at chair@aalbanyny.org. All were resolved.

All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.