THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data May 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	32
District 2 (Troy-Cohoes region)	10
District 3 (Catskill-Greene County region)	2
District 13 (Glens Falls-Lake George region)	6
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	2
Unknown region	5
	70
For other New York State sites*	5
For out of state**	2
	7
CDCO information	3
TOTAL CALLS	80

Of the calls received, 1 was for Al-Anon, 4 were for 12th-step action, 6 were regarding literature, and 16 were from first timers. All other calls were for general AA meeting information.

^{**}Chicago, IL; and Detroit, MI.

General office visits	6	
Office visits to purchase literature	74	
	80	

The Office sold \$1,643 in AA literature, at list, and \$481 in medallions. The CDCO website received 14,197 visitors.

The Office received 4 emails at chair@aaalbanyny.org. All were resolved. All CDCO reports are available at https://aaalbanyny.org/table-of-reports. Respectfully Submitted, CDCO data coordinator, Tom O'.

^{*} Clifton Park (3), Mechanicville, and Saratoga Springs.