

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
June 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls

District 1 (Albany region)	37
District 2 (Troy-Cohoes region)	11
District 3 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	13
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	4
Unknown region	7
	89
For other New York State sites*	12
For out of state**	2
	14
CDCO information	6
TOTAL CALLS	109

Of the calls received, 1 was for Al-Anon, 3 were for NA, 8 were for 12th-step action, 12 were regarding literature, and 20 were from-first time callers. All other calls were for general AA meeting information.

* Amsterdam, Ballston Spa, Clifton Park, District 4, Galway, Rochester, Saratoga Springs (4), Stamford, and Syracuse.

**California (2).

General office visits	8
Office visits to purchase literature	61
	69

The Office sold \$1,538 in AA literature, at list, and \$545 in medallions.

The CDCO website received 9,257 visitors.

The Office received 6 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.