

**THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
**Report of Phone Calls Received and Other Data**  
**July 2023**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

**Telephone Calls**

District 1 (Albany region)	47
District 2 (Troy-Cohoes region)	18
District 3 (Catskill-Greene County region)	7
District 13 (Glens Falls-Lake George region)	10
District 14 (Schenectady region)	22
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	6
Unknown region	6
	<b>122</b>
For other New York State sites*	9
For out of state**	3
	<b>12</b>
CDCO information	<b>4</b>
<b>TOTAL CALLS</b>	<b>138</b>

Of the calls received, 16 were regarding literature, 18 were for 12<sup>th</sup>-step action, and 22 were first-time callers. All other calls were for general AA meeting information.

\* Accord, Clifton Park (2), Highland, New York City, Saratoga Springs (2), Schoharie, and Tannersville.

\*\*New Jersey; Ohio; and Sun City, AZ.

General office visits	11
Office visits to purchase literature	59
	<b>70</b>

The Office sold \$1,368 in AA literature, at list, and \$264 in medallions.

The CDCO website received 8,380 visitors.

The Office received 6 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org). All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO data coordinator, Tom O'.