

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

August 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	49
District 02 (Troy-Cohoes region)	10
District 03 (Catskill-Greene County region)	5
District 13 (Glens Falls-Lake George region)	17
District 14 (Schenectady region)	15
District 17 (Hudson-Kinderhook region)	8
District 18 (Rensselaer-Nassau region)	5
Unknown region	8
	117
For other New York State sites*	26
For out of state**	1
	27
CDCO Information	3
TOTAL CALLS	147

Of the calls received, 7 were regarding literature, 21 were for 12th-step action, and 52 were first-time callers. All other calls were for general AA meeting information.

* Broome County, Cambridge, Clifton Park (5), Kingston, Nyack, Olean (2), Orange County, Poughkeepsie, Saratoga (2), Schoharie, Staten Island (8), Woodstock (2)

**Los Angeles, CA

Other Data:

General Office Visits	6
Office visits to purchase literature	50
TOTAL CDCO VISITS	56

The Office sold \$1,368 in AA literature, at list, and \$264 in medallions.

The CDCO website received 6,282 visitors.

The Office received 5 emails at chair@aaalbanyny.org . All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.