

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

September 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	37
District 02 (Troy-Cohoes region)	10
District 03 (Catskill-Greene County region)	2
District 13 (Glens Falls-Lake George region)	6
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	8
Unknown region	7
	85
For other New York State sites*	3
For out of state**	2
	5
CDCO Information	4
TOTAL CALLS	94

Of the calls received, 6 were regarding literature, 7 were for 12th-step action, and 35 were first-time callers. All other calls were for general AA meeting information.

* Burnt Hills, Clifton Park, Woodstock

** California, Cleveland, OH

Other Data:

General Office Visits	8
Office visits to purchase literature	64
TOTAL CDCO VISITS	72

The Office sold \$1,783.87 in AA literature, at list, and \$292.75 in medallions.

The CDCO website received 6,228 visitors.

The Office received 9 emails at chair@aaalbanyny.org. 2 were newcomers asking how we can help them stop drinking.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.