

## THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

### Report of Phone Calls Received and Other Data

October 2023

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. The Office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

#### Telephone Calls:

District 01 (Albany region)	43
District 02 (Troy-Cohoes region)	1
District 03 (Catskill-Greene County region)	6
District 13 (Glens Falls-Lake George region)	9
District 14 (Schenectady region)	24
District 17 (Hudson-Kinderhook region)	6
District 18 (Rensselaer-Nassau region)	3
Unknown region	12
	<b>104</b>
For other New York State sites*	7
For out of state**	0
	<b>7</b>
CDCO Information	<b>2</b>
<b>TOTAL CALLS</b>	<b>113</b>

Of the calls received, 14 were regarding literature, 8 were for 12th-step action, and 42 were first-time callers. All other calls were for general AA meeting information.

\* Amsterdam, Centerville, Clifton Park, Corinth, Westchester

#### Other Data:

General Office Visits	13
Office visits to purchase literature	75
<b>TOTAL CDCO VISITS</b>	<b>88</b>

The Office sold \$1,989.09 in AA literature, at list, and \$275.25 in medallions.

The CDCO website received 4,697 visitors.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.