

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

December 2023

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	47
District 02 (Troy-Cohoes region)	6
District 03 (Catskill-Greene County region)	2
District 13 (Glens Falls-Lake George region)	11
District 14 (Schenectady region)	9
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	1
Unknown region	7
	85
For other New York State sites*	7
For out of state**	1
	8
CDCO Information	3
TOTAL CALLS	96

Of the calls received, 12 were regarding literature, 21 were for 12th-step action, and 26 were first-time callers. All other calls were for general AA meeting information.

* Saratoga (3), Schuylerville, Clifton Park (2), Saugerties

** Bennington Vermont

Other Data:

General Office Visits	3
Office visits to purchase literature	82
TOTAL CDCO VISITS	85

The Office sold \$1,616.47 in AA literature with an additional \$1535.88 distributed buy one/get one at no cost, and \$472.75 in medallions in the month of December.

The CDCO website received 5736 visitors during the month of December.

The Office received 11 emails at chair@aaalbanyny.org. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.