

# THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

## Report of Phone Calls Received and Other Data

March 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

### Telephone Calls:

District 01 (Albany region)	41
District 02 (Troy-Cohoes region)	8
District 03 (Catskill-Greene County region)	3
District 13 (Glens Falls-Lake George region)	4
District 14 (Schenectady region)	18
District 17 (Hudson-Kinderhook region)	1
District 18 (Rensselaer-Nassau region)	7
Unknown region	5
	<b>87</b>
For other New York State sites*	8
For out of state**	3
	<b>11</b>
CDCO Information	<b>0</b>
<b>TOTAL CALLS</b>	<b>98</b>

Of the calls received, 9 were regarding literature, 21 were for 12th-step action, and 48 were first-time callers. All other calls were for general AA meeting information.

\* Saratoga (3), Ballston Spa (2), Schuylerville (1), Mechanicville (1), Port Henry (1)

\*\* Oregon (1), Pennsylvania (1), Connecticut (1)

### Other Data:

General Office Visits	6
Office visits to purchase literature	90
<b>TOTAL CDCO VISITS</b>	<b>96</b>

The Office sold \$2,541.48 in AA literature and \$409.00 in medallions in the month of March.

The CDCO website received 7604 visitors during the month of March.

The Office received 17 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org) during the month of March. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.