THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)
Report of Phone Calls Received and Other Data
April 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.
The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.
The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	28
District 02 (Troy-Cohoes region)	7
District 03 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	64
District 14 (Schenectady region)	8
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	11
Unknown region	6
	72
For other New York State sites*	10
For out of state**	0
	82
CDCO Information	**2**
TOTAL CALLS	**84**

Of the calls received, 12 were regarding literature, 25 were for 12th-step action, and 34 were first-time callers. All other calls were for general AA meeting information.

* Saugerties, Kingston, Geneseo, Westchester, Clifton Park (2), Saratoga (4)
** No out of state this month

Other Data:

General Office Visits	5
Office visits to purchase literature	79
TOTAL CDCO VISITS	**84**

The Office sold $2,398.45 in AA literature and $431.00 in medallions in the month of March.
The CDCO website received 8619 visitors during the month of March.

All CDCO reports are available at https://aaalbanyny.org/cdco-reports/
Respectfully Submitted, CDCO data coordinator, Kate O.