

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

May 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	43
District 02 (Troy-Cohoes region)	7
District 03 (Catskill-Greene County region)	6
District 13 (Glens Falls-Lake George region)	8
District 14 (Schenectady region)	13
District 17 (Hudson-Kinderhook region)	0
District 18 (Rensselaer-Nassau region)	1
Unknown region	7
	85
For other New York State sites*	6
For out of state**	3
	9
CDCO Information	1
TOTAL CALLS	95

Of the calls received, 15 were regarding literature, 33 were for 12th-step action, and 39 were first-time callers. All other calls were for general AA meeting information.

* Saugerties, Woodstock, Amsterdam, Clifton Park (3)

** Vermont, South Carolina, California

Other Data:

General Office Visits	7
Office visits to purchase literature	52
TOTAL CDCO VISITS	59

The Office sold \$1,649 in AA literature and \$220 in medallions in the month of May.

The CDCO website received 9,280 visitors during the month of May.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.