

# THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

## Report of Phone Calls Received and Other Data

June 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

### Telephone Calls:

District 01 (Albany region)	29
District 02 (Troy-Cohoes region)	7
District 03 (Catskill-Greene County region)	2
District 13 (Glens Falls-Lake George region)	7
District 14 (Schenectady region)	11
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	2
Unknown region	4
	<b>64</b>
For other New York State sites*	6
For out of state**	2
	<b>8</b>
CDCO Information	<b>2</b>
<b>TOTAL CALLS</b>	<b>74</b>

Of the calls received, 9 were regarding literature, 21 were for 12th-step action, and 27 were first-time callers. All other calls were for general AA meeting information.

\* Saratoga (3), Clifton Park, Kingston, Brockton

\*\* New Jersey, Alabama

### Other Data:

General Office Visits	5
Office visits to purchase literature	59
<b>TOTAL CDCO VISITS</b>	<b>64</b>

The Office sold \$2,097.63 in AA literature and \$428.00 in medallions in the month of June.

The CDCO website received 6924 visitors during the month of June.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.