

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

August 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	36
District 02 (Troy-Cohoes region)	2
District 03 (Catskill-Greene County region)	4
District 13 (Glens Falls-Lake George region)	7
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	2
Unknown region	6
	68
For other New York State sites*	9
For out of state**	1
	10
CDCO Information	0
TOTAL CALLS	78

Of the calls received, 9 were regarding literature, 24 were for 12th-step action, and 33 were first-time callers. All other calls were for general AA meeting information.

* Clifton Park (4), Saratoga (4), Claverak (1)

** Dallas, TX

Other Data:

General Office Visits	5
Office visits to purchase literature	82
TOTAL CDCO VISITS	87

The Office sold \$1,154.34 in AA literature and \$427.00 in medallions in the month of August.

The CDCO website received 6,776 visitors during the month of August.

The Office received 4 emails at chair@aaalbanyny.org during August. All but 1 were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.