

**THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)**  
 Report of Phone Calls Received and Other Data  
**September 2024**

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.  
 The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.  
 The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

**Telephone Calls:**

District 01 (Albany region)	21
District 02 (Troy-Cohoes region)	9
District 03 (Catskill-Greene County region)	1
District 13 (Glens Falls-Lake George region)	5
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	1
Unknown region	10
	<b>58</b>
For other New York State sites*	11
For out of state**	0
	<b>11</b>
CDCO Information	<b>2</b>
<b>TOTAL CALLS</b>	<b>71</b>

Of the calls received, 17 were regarding literature, 12 were for 12th-step action, and 22 were first-time callers. All other calls were for general AA meeting information.

\* Amsterdam, Ballston Spa (3), Charlton, Clifton Park (3), Dutchess County, New York City, Schoharie

\*\* There were out of state calls this month.

**Other Data:**

General Office Visits	2
Office visits to purchase literature	86
<b>TOTAL CDCO VISITS</b>	<b>88</b>

The Office sold \$1,701.32 in AA literature and \$458.50 in medallions in the month of September.  
 The CDCO website received 8,804 visitors during the month of September.  
 The Office received 46 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org) during September. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.