

# THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

## Report of Phone Calls Received and Other Data

**October 2024**

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

### Telephone Calls:

District 01 (Albany region)	36
District 02 (Troy-Cohoes region)	4
District 03 (Catskill-Greene County region)	6
District 13 (Glens Falls-Lake George region)	13
District 14 (Schenectady region)	10
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	1
Unknown region	4
	<b>77</b>
For other New York State sites*	8
For out of state**	3
	<b>11</b>
CDCO Information	<b>4</b>
<b>TOTAL CALLS</b>	<b>92</b>

Of the calls received, 21 were regarding literature, 24 were for 12th-step action, and 35 were first-time callers. All other calls were for general AA meeting information.

\* Clifton Park, Saratoga (2), Amsterdam (2), Old Forge (2), Saranac Lake

\*\* Amarillo TX, Boston MA, Connecticut.

### Other Data:

General Office Visits	3
Office visits to purchase literature	74
<b>TOTAL CDCO VISITS</b>	<b>77</b>

The Office sold \$1,275.10 in AA literature and \$672.50 in medallions in the month of October.

The CDCO website received 11,555 visitors during the month of October.

The Office received 53 emails at [chair@aaalbanyny.org](mailto:chair@aaalbanyny.org) during October. All were resolved.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.