

# THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

## Report of Phone Calls Received and Other Data

November 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

### Telephone Calls:

District 01 (Albany region)	48
District 02 (Troy-Cohoes region)	11
District 03 (Catskill-Greene County region)	1
District 13 (Glens Falls-Lake George region)	2
District 14 (Schenectady region)	4
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	5
Unknown region	28
	<b>101</b>
For other New York State sites*	11
For out of state**	0
	<b>11</b>
CDCO Information	<b>0</b>
<b>TOTAL CALLS</b>	<b>112</b>

Of the calls received, 27 were regarding literature, 9 were for 12th-step action, and 26 were first-time callers. All other calls were for general AA meeting information.

\* Saratoga (7), Clifton Park (2), Utica, Amsterdam

\*\* No out of state this month

### Other Data:

General Office Visits	0
Office visits to purchase literature	118
<b>TOTAL CDCO VISITS</b>	<b>118</b>

The Office sold \$3,241.15 in AA literature and \$546.75 in medallions in the month of November.

The CDCO website received 9,004 visitors during the month of November.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.