

THE CAPITAL DISTRICT CENTRAL OFFICE, INC (CDCO)

Report of Phone Calls Received and Other Data

December 2024

The CDCO office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205.

The CDCO helpline phone number is 518-463-0906 and is available for confidential support 24/7.

The CDCO office is open Mon thru Fri 10 a.m. to 6 p.m. and Sat noon to 4 p.m.

Telephone Calls:

District 01 (Albany region)	36
District 02 (Troy-Cohoes region)	7
District 03 (Catskill-Greene County region)	10
District 13 (Glens Falls-Lake George region)	7
District 14 (Schenectady region)	4
District 17 (Hudson-Kinderhook region)	5
District 18 (Rensselaer-Nassau region)	5
Unknown region	6
	80
For other New York State sites*	16
For out of state**	2
	18
CDCO Information	1
TOTAL CALLS	99

Of the calls received, 16 were regarding literature, 36 were for 12th-step action, and 35 were first-time callers. All other calls were for general AA meeting information.

* Ballston Spa, Charlton, Clifton Park, Saratoga (7), Schuylerville, Utica (2), Washington Mills (2), Watertown

** Olympia, WA, San Francisco, CA

Other Data:

General Office Visits	16
Office visits to purchase literature	49
TOTAL CDCO VISITS	65

The Office sold \$1,011.25 in AA literature and \$396.75 in medallions in the month of December.

The CDCO website received 9,935 visitors during the month of December.

All CDCO reports are available at <https://aaalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO data coordinator, Kate O.