

CAPITAL DISTRICT CENTRAL OFFICE - (CDCO)

Report of Phone Calls Received and Other Data

March 2025

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 01 (Albany region)	38
District 02 (Troy-Cohoes region)	13
District 03 (Catskill-Green County region)	8
District 13 (Glens Falls region)	8
District 14 (Schenectady region)	6
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	3
Districts Total:	78
For other New York State sites*	15
For out of state**	8
Outside of Districts Total:	23
TOTAL CALLS:	101

Office Metrics

First time callers	43
Persons new to A.A.	28
General Office Visits	12
In Office Store Sales or online pickups	71
Visitors conducting business at the CDCO	12
In office donations **	1
Volunteers reporting no calls during their shift	6

The Office sold \$2,731.71 in AA literature, at list, and \$657.00 in medallions. The CDCO website received 10,497 visitors.

All CDCO reports are available at <https://aalbanyny.org/table-of-reports>.

Respectfully Submitted, CDCO