A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)

Report of Phone Calls Received and Other Data May 2025

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The hotline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 01 (Albany region)	33
District 02 (Troy-Cohoes region)	10
District 03 (Catskill-Green County region)	4
District 08 (Greater Delaware, Otsego, Schoharie counties; parts of Broome, Chenago, and Montgomery counties.	1
District 13 (Glens Falls region)	7
District 14 (Schenectady region)	1
District 17 (Hudson-Kinderhook region)	3
District 18 (Rensselaer-Nassau region)	1
Districts Total:	84
For other New York State sites	12
For out of state**	6
Outside of Districts Total:	18
TOTAL CALLS	102

First Time Callers	31
Persons new to A.A.	16
In Office Store Sales or Online Pickups	62
Visitors Conducting Business at the CDCO	8
In Office Donations	3
Volunteers reporting no calls during their shift	9

The Office sold \$1,898.82 in AA literature, at list, and \$378.95 in medallions.

The CDCO website received 9,947 visitors – not including 1,957 malicious break-in attempts

All CDCO reports are available at https://aaalbanyny.org/table-of-reports.

Respectfully Submitted, acting CDCO data coordinator – Ed M.