

A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)
Report of Phone Calls Received
and Other Data
August 2025

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

Telephone Calls

District 01 (Albany region)	33
District 02 (Troy-Cohoes region)	2
District 03 (Catskill-Green County region)	3
District 08 (Greater Delaware, Otsego, Schoharie counties; parts of Broome, Chenango, and Montgomery counties.	0
District 13 (Glens Falls region)	5
District 14 (Schenectady region)	2
District 17 (Hudson-Kinderhook region)	2
District 18 (Rensselaer-Nassau region)	2
Districts Total:	49
For other New York State sites	24
For out of state**	0
Outside of Districts Total:	24
TOTAL CALLS	73

First Time Callers	26
Persons new to A.A.	13
In Office Store Sales or Online Pickups	80
Visitors Conducting Business at the CDCO	4
In Office Donations	2
Volunteers reporting no calls during their shift	14

The Office sold \$1,694.05 in AA literature, at list, and \$486.00 in medallions.
The CDCO website received 11,498 visitors.

All CDCO reports are available at <https://aaalbany.org/table-of-reports>.

Respectfully Submitted, acting CDCO data coordinator – Ed M.