## A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)

## Report of Phone Calls Received and Other Data September 2025

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is 518-463-0906. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

## **Telephone Calls**

District 01 (Albany region)	19
District 02 (Troy-Cohoes region)	7
District 03 (Catskill-Green County region)	10
<b>District 08</b> (Greater Delaware, Otsego, Schoharie counties; parts of Broome, Chenago, and Montgomery counties.	7
District 13 (Glens Falls region)	5
District 14 (Schenectady region)	7
District 17 (Hudson-Kinderhook region)	4
District 18 (Rensselaer-Nassau region)	1
Districts Total:	60
For other New York State sites	24
For out of state**	1
Outside of Districts Total:	25
TOTAL CALLS	85

First Time Callers	35
Persons new to A.A.	20
In Office Store Sales or Online Pickups	65
Visitors Conducting Business at the CDCO	4
In Office Donations	1
Volunteers reporting no calls during their shift	12

The Office sold \$837.06 in AA literature, at list, and \$468.75 in medallions. The CDCO website received 20,216 visitors.

All CDCO reports are available at <a href="https://aaalbanyny.org/table-of-reports">https://aaalbanyny.org/table-of-reports</a>.

Respectfully Submitted, acting CDCO data coordinator – Ed M.