

**A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)**  
**Report on Phone Calls Received**  
**and Other Data**  
**April 2026**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is **518-463-0906**. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

|  | <b>All Telephone Calls</b> | <b>1<sup>st</sup> Time Callers</b> | <b>New To AA</b> |
|--|----------------------------|------------------------------------|------------------|
| <b>District 01</b> (Albany region)   | 30                         | 13                                 | 6                |
| <b>District 02</b> (Troy-Cohoes region)  | 8                          | 2                                  | 2                |
| <b>District 03</b> (Catskill-Green County region)  | 3                          | 3                                  | 3                |
| <b>District 04</b> (Fulton County and Northeast Montgomery County)   | 3                          | 3                                  | 2                |
| <b>District 05</b> (Saratoga County)   | 7                          | 3                                  | 1                |
| <b>District 08</b> (Greater Delaware, Otsego, Schoharie Counties; parts of Broome, Chenango, and Montgomery Counties.) | 0                          | 0                                  | 0                |
| <b>District 09</b> (Southern parts of Oneida and Herkimer counties)  | 4                          | 3                                  | 0                |
| <b>District 10</b> (Northern Essex and Southern Franklin Counties)   | 5                          | 0                                  | 0                |
| <b>District 13</b> (Warren County and parts of Hamilton, Essex and Washington Counties)                                | 1                          | 1                                  | 1                |
| <b>District 14</b> (Schenectady region)  | 6                          | 4                                  | 2                |
| <b>District 17</b> (Hudson-Kinderhook region)  | 1                          | 0                                  | 0                |
| <b>District 18</b> (Rensselaer-Nassau region)  | 0                          | 0                                  | 0                |
| <b>Districts Total:</b>  | <b>68</b>                  | <b>32</b>                          | <b>17</b>        |
|  |                            |                                    |                  |
| New York State sites outside of CDCO districts   | 6                          | 2                                  | 0                |
| For out of state** (includes 'unknown')  | 5                          | 2                                  | 0                |
| <b>Outside of Districts Total:</b>   | <b>11</b>                  | <b>4</b>                           | <b>0</b>         |
|  |                            |                                    |                  |
| <b>TOTAL CALLS</b>   | <b>79</b>                  | <b>36</b>                          | <b>17</b>        |

|  |    |
|--|----|
| In Office Store Sales or Online Pickups          | 54 |
| Visitors Conducting Business at the CDCO         | 9  |
| In Office Contributions                          | 7  |
| Volunteers reporting no calls during their shift | 7  |

The Office sold \$1755.29 in AA literature, at list, and \$361.50 in medallions. The CDCO website received 15,407 unique visitors.

All CDCO reports are available at <https://aalbanyny.org/cdco-reports/>

Respectfully Submitted, CDCO Data Coordinator – Gene R.