

**A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)**  
**Report on Phone Calls Received**  
**and Other Data**  
**May 2026**

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is **518-463-0906**. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

	<b>All Telephone Calls</b>	<b>1<sup>st</sup> Time Callers</b>	<b>New To AA</b>
<b>District 01</b> (Albany region)	35	12	5
<b>District 02</b> (Troy-Cohoes region)	8	6	5
<b>District 03</b> (Catskill-Green County region)	1	0	0
<b>District 04</b> (Fulton County and Northeast Montgomery County)	2	2	2
<b>District 05</b> (Saratoga County)	2	0	0
<b>District 08</b> (Greater Delaware, Otsego, Schoharie Counties; parts of Broome, Chenango, and Montgomery Counties.)	1	1	0
<b>District 09</b> (Southern parts of Oneida and Herkimer counties)	2	0	0
<b>District 10</b> (Northern Essex and Southern Franklin Counties)	0	0	0
<b>District 13</b> (Warren County and parts of Hamilton, Essex and Washington Counties)	2	2	0
<b>District 14</b> (Schenectady region)	4	2	0
<b>District 17</b> (Hudson-Kinderhook region)	0	0	0
<b>District 18</b> (Rensselaer-Nassau region)	1	1	1
<b>Districts Total:</b>	<b>58</b>	<b>26</b>	<b>13</b>
New York State sites outside of CDCO districts	3	3	2
For out of state** (includes 'unknown')	4	3	3
<b>Outside of Districts Total:</b>	<b>7</b>	<b>6</b>	<b>5</b>
<b>TOTAL CALLS</b>	<b>65</b>	<b>32</b>	<b>18</b>

In Office Store Sales or Online Pickups	56
Visitors Conducting Business at the CDCO	8
In Office Contributions	8
Volunteers reporting no calls during their shift	13

The Office sold \$1,430.80 in AA literature, at list, and \$438.75 in medallions. The CDCO website received 19,695 unique visitors.

All CDCO reports are available at <https://aalbanynny.org/cdco-reports/>

Respectfully Submitted, CDCO Data Coordinator – Gene R.