A.A. CAPITAL DISTRICT CENTRAL OFFICE, (CDCO)
Report on Phone Calls Received
and Other Data
September 2026

The office address is: 11 Computer Drive West, Suite 100, Albany, NY 12205. The helpline phone number is **518-463-0906**. A daily log has been kept of all phone calls received since the Office's opening day, November 10, 2005. Following is the latest monthly report.

	All Telephone Calls	1st Time Callers	New To AA
District 01 (Albany region)	26	15	06
District 02 (Troy-Cohoes region)	04	02	02
District 03 (Catskill-Green County region)	01	01	01
District 04 (Fulton County and Northeast Montgomery County)	0	0	0
District 05 (Saratoga County)	03	02	0
District 08 (Greater Delaware, Otsego, Schoharie Counties; parts of Broome, Chenango, and Montgomery Counties.	02	02	0
District 09 (Southern parts of Oneida and Herkimer counties)	02	02	0
District 10 (Northern Essex and Southern Franklin Counties)	0	0	0
District 13 (Warren County and parts of Hamilton, Essex and Washington Counties)	06	05	03
District 14 (Schenectady region)	07	04	02
District 17 (Hudson-Kinderhook region)	01	0	0
District 18 (Rensselaer-Nassau region)	0	0	0
Administrative (CDCO internal business)	03	NA	NA
CDCO Districts Total:	**55**	**33**	**14**
New York State sites outside of CDCO districts	01	0	0
For out of state** (includes 'unknown')	08	02	02
Outside of CDCO Districts Total:	**08**	**02**	02
TOTAL CALLS	**64**	**35**	**16**

In Office Store Sales or Online Pickups	45
Visitors Conducting Business at the CDCO	11
In Office Contributions ($11.75)	5
Volunteers reporting no calls during their shift	6

The Office sold $1,359.06 in AA literature, at list, and $296.25 in medallions.
The CDCO website received 15,056 unique visitors.
All CDCO reports are available at https://aaalbanyny.org/cdco-reports/

Respectfully Submitted, CDCO Data Coordinator – Gene R.