

SAMPLE CALLS IN April 2021

The Central Office received 143 calls in April 2021. Beneath that cold number are times when the hand of our volunteer was there when the hand of five callers reached out for help.

4/13/21, 6:30 a.m. Newcomer given meeting information and encouragement. The volunteer also gave him his personal phone number and asked him to call back later.

4/13/21, 1:00 p.m. District 17 social worker given information that we could provide her clients.

4/14/21, 12:30 a.m. Newcomer felt like drinking. Would like to go to an on-line meeting. None available in his location at this hour. Volunteer and caller began to converse and had their own meeting for about an hour. The caller was then given local meeting information

4/22/21, 8:20 p.m. Woman with 3 months of sobriety wants help getting a sponsor. She has attended on-line meetings. A woman from our 12th-step list called her and helped her.

4/23/21, 11:30 a.m. Caller reaching out for help with her drinking problem. Wanted to know how the program works. The volunteer talked to her about her concerns, gave her meeting information, and suggested AA literature to help her get started and to answer her questions.