

SAMPLE CALLS IN June 2021

The Central Office received 175 calls in June 2021. Beneath that cold number are times when the hand of our volunteer was there when the hand of these eight callers reached out for help.

6/3/21, 9:00 p.m. Caller stressed out and wants to drink. Fighting off going to store to buy alcohol. Needs a meeting. No meetings available at this hour (9:00 p.m.) in this area. The volunteer gave him encouragement and hooked him up with a meeting in San Francisco, CA on-line.

6/15/21, 8:30 a.m. Man asked about Homewood meetings. Turned out he was seeking meetings in Albany, Georgia. The volunteer instructed him on how to Google meetings there.

6/18/21, 12:30 a.m. Caller said he was drinking earlier but wanted to know about AA. Was given information on how to attend an on-line meeting. He said he would go to a meeting tonight and that he was finished drinking for the day. The volunteer told him he could call us 24/7/365.

6/19/21, 3:10 p.m. Caller wanted to know if Center Square group was meeting in-person again. The volunteer called a friend who attends that meeting and found out it was meeting again live. He got in touch with the caller and relayed the information.

6/22/21, 5:05 p.m. Man, new to AA, called. The volunteer explained meetings to him, how to use the website, and offered encouragement. The caller said he would attend his first meeting that night.

6/23/21, 10:40 a.m. Woman called to ask when she could buy items again at the Central Office. The volunteer told her: Monday through Thursday, 10:00 a.m. to 6:00 p.m. and Saturday, noon to 4:00 p.m. She was happy to hear the office was open again.

6/24/21, 12:35 p.m. Woman from Cobleskill asked when she could pick up a few Living Sober books and some medallions. She was told that she could get them today (Thursday) 2:00 to 6:00 p.m. She said she has a friend in Albany who will stop to pick up the items.

6/28/21, 12:20 a.m. After midnight, a man in recovery decided to pick up the phone instead of a drink. Volunteer: "We decided to stay sober instead."