

## **SAMPLE CALLS IN August 2021**

The Central Office received 159 calls in August 2021. Beneath that cold number are times when the hand of our volunteer was there when the hand of these eight callers reached out for help.

**8/1/21, 9:00 a.m.** A woman, calling from Pittsfield, MA, looking for in-person meetings in her area. The volunteer located meetings in Lenox and Pittsfield and gave the caller information on uploading the meeting guide app.

**8/2/21, 2:30 p.m.** The caller, getting out of Four Winds tomorrow, wanted information on Saratoga County AA meetings. The volunteer gave him two meetings and instructions on how to use the Area 48 meeting website.

**8/3/21, 10:20 a.m.** A caller from South Carolina was in Albany recently and got a Meeting in a Pocket. He really liked it and wanted to purchase some more. The volunteer bought eight for him and mailed them to him. He advised the caller to suggest that his district make some there.

**8/7/21, 6:30 a.m.** A man from Albany who had never been to an AA meeting asked if there was a meeting within walking distance of his home. He was given AA information and the location of the Center Square Promises Group, which was about seven blocks from his home. He said he would go there "this evening."

**8/9/21, 4:45 p.m.** A woman in Keen, NY wanted to give a ride to a woman in Northfield, MA tonight (Monday). She didn't want to drive the half-hour there if the meeting wasn't available in Northfield. The volunteer Googled it and advised her that there were meetings there only on Sunday, Wednesday, and Friday. She thanked the volunteer.

**8/23/21, 2:20 p.m.** Call from mother of woman who is three days out of detox and won't take medicine to prevent craving, etc. What to do? The volunteer explained that her daughter has to want help and that if she calls us, we will be glad to help her. Explained Al-Anon to the mother and gave her that phone number. Encouraged her to call us back if she needed further help, 24/7/365.

**8/24/21, 3:30 p.m.** Woman going to meetings every day, but having difficulty getting a sponsor. The volunteer suggested she ask for a temporary sponsor.

**8/26/21, 3:00 p.m.** Man, visiting from Delaware, asks for meeting Friday in Wolf Road area. Says he will be celebrating 43 years sober that day. The volunteer gave him information on the anniversary meeting of the Original Colonie Group and told him he will present him with his medallion at that meeting!