

## **SAMPLE CALLS IN October 2021**

The Central Office received 134 calls in October 2021. Beneath that cold number are times when the hand of our volunteer was there when the hand of these eight callers reached out for help.

**10/2/21, 12:20 p.m.** A woman from East Greenbush asked for meetings in District 2 and District 18. The volunteer gave her four meetings.

**10/3/21, 6:00 a.m.** A woman from Massachusetts asked for meetings in her area. The volunteer looked up Area 31 meetings and gave her several.

**10/4/21, 8:35 a.m.** A long-timer looking for noon meetings to get back to. He was given the meeting information and said he would stop in later to “get a new book.”

**10/13/21, 7:00 p.m.** A caller from Montauk asked for meeting information. The volunteer explained that we were in Area 48 but that she could attend zoom meetings here and instructed her on how to do that. Also gave her two in-person meetings in Montauk.

**10/15/21, 10:35 a.m.** A caller with 30 years of sobriety asked if someone could visit her sister who is refusing to get help. The volunteer reminded the caller that little can be done until her sister wants help. Suggested she get women from her AA group to talk to her. Maybe she will listen to someone outside the family who can carry the message to her. Reminded her we are here 24/7/365 if her sister wants to call us.

**10/18/21,** A man called from Missouri to purchase literature for his sponsee who relocated to Watervliet. The volunteer helped the caller with his on-line purchase and delivered the literature to the sponsee.

**10/21/21, 12:55 p.m.** Young woman wants to go to her first meeting. The volunteer gave her meeting information for tomorrow at her request and suggested that she raise her hand at the meeting and state that she’s new to AA. The volunteer also took her phone number and called her later to talk further.

**10/23/21, 1:45 p.m.** A woman called to get help for her brother. The volunteer suggested she have her brother call, which he did. The volunteer told his story to the man and stressed the importance of getting active in AA. The caller said he would go to a meeting with his sister. The volunteer said, “I might just see you there,” and they exchanged phone numbers.