

SAMPLE CALLS IN November 2021

The Central Office received 144 phone calls during November 2021. Beneath that cold number are these eight times when the hand of AA was there when these callers reached out for help.

11/1/21, 5:50 p.m. A caller was given both in-person and online meeting information for the Rutland, VT area.

11/3/21, 10:25 a.m. A woman calling from San Francisco, CA wanted to know if events held without an AA meeting were acceptable. The volunteer suggested she talk to someone at the General Service Office and gave her that phone number.

11/9/21, 2:00 p.m. A woman called about her boyfriend whom she said needs help staying sober. The volunteer discussed with her AA meetings, the Area 48 and AA.org websites and Al-Anon. The caller said her boyfriend would call AA when he feels better and is open to speaking to a man from AA or meeting with him. The volunteer also gave her information about the Thanksgiving Alkathon in her area.

11/10/21, 1:55 p.m. First-time caller. The volunteer walked him through the meeting websites and discussed detox and the importance of doing it medically.

11/11/21, 12:20 p.m. A volunteer brought copies of Alkathon flyers to the Office and put them on the desk so that those answering the hotline phone would have the information readily available.

11/15/21, 1:15 p.m. The caller said he would like to be a daytime volunteer at the Central Office. The volunteer thanked him, took his name and phone number and told him that the Day Scheduler would contact him soon to schedule a short training session.

11/20/21, 2:40 p.m. A resident at a local medical school was looking for a meeting she could attend for classwork. The volunteer gave her information on an open meeting.

11/26/21, 11:30 a.m. A newcomer, feeling uncomfortable around family, was thinking of drinking. The volunteer assured her that this is a common problem with people new to recovery. Walked her through the Area 48 meeting website and stressed the importance of attending meetings. Suggested she get a temporary sponsor and read the booklet "Living Sober." Reminded her that we are here for her 24/7.