

SAMPLE CALLS IN May 2022

The Central Office received 87 phone calls during May 2022. Beneath that cold number are eight times our volunteer's hand was there when the hand of AA reached out:

5/2/22, 12:10 p.m. The caller was trying unsuccessfully to get on a Monday noon online meeting. The volunteer gave her the correct numbers and it worked. She reminded the caller that the group also meets on Tuesdays and Thursdays.

5/10/22, 3:15 p.m. A man from an addiction care center came to the office to see what he could get for free. The volunteer gave him some old meeting schedules and a few At a Glance, pamphlets. She explained that the books and pamphlets were for sale and suggested that he contact the CPC Chair for District 1 (gave contact info) and go to the AA.org website.

5/16/22, 1:15 p.m. A man coming home from rehab tomorrow asked for meeting information and a contact person. He was given the meeting info and a man from a 12th-step list said he would call him and provide assistance.

5/18/2022, 4:51 p.m. A newly sober woman caller is homebound because of many physical challenges due to alcoholism. Her sponsor told her she needed a Big Book. The volunteer got her address and told her he would mail one to her. He also suggested that she call as many AA women as she could each day and reminded her that she can call us 24/7/365.

5/21/22, 3:10 p.m. A caller said he'd like to work at the Central Office answering the phone. He was given Fred F's name and phone number and was advised that Fred would set up a brief training session for him.

5/22/22, 2:45 p.m. A man, just out of detox, said he had drunk some beers. He said he had some sober time before in AA. The volunteer shared his similar experience with the man and suggested he try some AA meetings again. The man said he still had some phone numbers of AA friends and would call them. The volunteer wished him well and told him we were always here to receive his phone calls.

5/25/22, 7:39 a.m. A woman called AA for the first time. The volunteer answered her questions and talked her through finding a meeting on the website. The caller said she would go to a meeting "tonight."

5/30/22, 12:45 p.m. The caller said he is just out of the hospital, would like to go to a meeting, but has no transportation and doesn't know the area. The volunteer told him he would pick him up this evening and take him to the Center Square Promises meeting.

