

## SAMPLE CALLS IN October 2022

The Central Office received 130 phone calls during October 2022. Beneath that cold number are these eight times when our AA volunteer's hand was there when a hand reached out for help.

**10/5/22, 11:10 a.m.** A lawyer called on behalf of his client who had lost his license because of a DWI. The volunteer encouraged the lawyer to have the man call the Central Office. He also got a man from a 12<sup>th</sup>-step list to call the client and give him a ride to a meeting.

**10/9/22, 10:35 a.m.** A woman in the Hillsdale area was looking for a ride to a meeting. The volunteer contacted a woman on the District 17, 12<sup>th</sup>-step list who said if she wasn't able to give the woman a ride, she would get someone who could.

**10/10/22, 3:45 p.m.** A man visiting from California came to the Office to get a meeting schedule for his brother who lives in Clifton Park. The volunteer explained that we had some left from 2020 but they are no longer printed because of continuing changes in the schedules. He took two anyway. The volunteer showed him the daily weekday meetings at 5:30 p.m. in Clifton Park listed on the NENY meeting website. He said, "Great, he lives right near there." The volunteer also gave him an Area 48 tri-fold brochure.

**10/11/22, 2:50 p.m.** A woman was assigned a school project to attend AA meetings. The volunteer showed her how to use the NENY meeting list and pointed out the prompt for open meetings.

**10/14/22, 9:22 a.m.** The caller said he was struggling with trying not to use alcohol. The volunteer talked to him at length about AA meetings, the fellowship and the importance of having someone to talk to. He exchanged phone numbers with the caller and made arrangements to take him to his first meeting the next day.

**10/20/22, 12:50 p.m.** A man, new to AA, asked for meetings where there were no young people. The volunteer told him that most Aa meetings have a variety of members of different ages. He suggested that the caller find meetings that he is most comfortable with and showed him how to use the Area 48 meeting website.

**10/22/22, 12:12 p.m.** A caller from Herkimer who was looking for an on-line meeting there was given the Daily Reprieve Group meeting.

**10/29/22, 2:45 p.m.** A blind woman asked for rides to meetings. The volunteer called a woman from a 12<sup>th</sup>-step list who said she would contact the caller and make arrangements to give her rides. The volunteer also gave the caller numbers and pass codes to telephone meetings.

