

SAMPLE CALLS IN November 2022

The Central Office received 122 phone calls during November 2022. Beneath that cold number are these eight times when our AA volunteer's hand was there when a hand reached out for help.

11/3/22, 1:01 p.m. A caller wanted to know if we had six soft-covered Big Books and six Living Sober booklets that he needed for the inmate program at the Schoharie County Jail. The volunteer told him we had them in stock and the caller said he would be in to purchase them.

11/3/22, 6:34 p.m. A man wanted information on the Area 48 Convention. The volunteer walked him through the online site program and answered his questions.

11/4/22, 5:00 p.m. A woman caller wanted to know if the Albany County Jail allowed Grapevines in their facility. She had a number of them that she wanted to bring there. The volunteer gave her the phone number for the jail and the name of the woman to contact in the inmate services unit.

11/15/22, 10:59 a.m. A man who is new to AA stopped at the Office to chat and get help with navigation the meeting website. The volunteer walked him through the NENY site.

11/18/22, 2:35 p.m. The caller was given directions to the Thanksgiving Alcahthon.

11/22/22, 4:53 p.m. The caller wanted to get an idea of the financial status of the Christmas and New Year's Alkathons in Albany so her group could make a financial contribution to them. She was given the phone number for the Alkathon Chairperson from the flyer in the Office.

10/22/22, 12:12 p.m. A caller from Herkimer who was looking for an on-line meeting there was given the Daily Reprieve Group meeting.

10/29/22, 2:45 p.m. A blind woman asked for rides to meetings. The volunteer called a woman from a 12th-step list who said she would contact the caller and make arrangements to give her rides. The volunteer also gave the caller numbers and pass codes to telephone meetings.

