

## **SAMPLE CALLS IN December 2022**

The Central Office had 111 phone calls during December 2022. Beneath that cold number are these eight times when our AA volunteer's hand was there when a hand reached out for help.

**12/6/22, 10:30 a.m.** A man stopped at the Central Office to get help for a friend who has a drinking problem. The volunteer advised the man that his friend has to want to get help. The man looked over the pamphlet rack and was give some by the volunteer. The volunteer also mentioned that Al-Anon might be helpful for the visitor. He also suggested that his friend call the CDCO.

**12/6/22, 5:00 p.m.** A caller who said he was new asked for meeting information. He was given information for three meetings and the AA.org website where he could access the Big Book and 12 and 12 (these were explained to him). The volunteer suggested that the man might need to be medically detoxed and he agreed he might need that. He said that he might have a problem being "completely sober" going to meetings. The volunteer told him to go anyway, he would be welcome.

**12/8/22, 2:03 p.m.** A man said there were no face-to-face meetings anymore in the Area. He was told that was not so and was taken to the NENY meeting website and shown all the in-person meetings there and how to use the site. He was very pleased.

**12/14/22, 5:57 p.m.** A man stopped into the Central Office looking for Al-Anon books. He was told we only sell AA Conference-approved literature. The volunteer gave him information about an Al-Anon meeting Monday night, gave him the location, and suggested he try there.

**12/16/22, 9:30 p.m.** A caller asked about AA's position on the use of medical marijuana. The volunteer told him that AA takes no position on outside issues like that and suggested that the man consult his physician or his sponsor.

**12/19/22, 1:16 p.m.** A man from Schenectady was given Christmas and New Year's Alcathon information there.

**12/19/22, 2:26 p.m.** A man, new to AA, wanted his first meeting in the Catskill area that night. No coincidences: he was given a 7:00 p.m. beginners, Living Sober meeting near there.

**12/19/22, 2:32 p.m.** A caller said a young man in his church had attended some AA meetings but found that most of the people there were much older. Any young people's meetings? The volunteer gave him three and suggested that his friend call us any time, 24/7/365.

