

SAMPLE CALLS IN February 2023

The Central Office received 130 phone calls during January 2023. Beneath that cold number are these 10 times when our AA volunteer's hand was there when a hand reached out for help.

2/1/23, 11:40 a.m. A man came to the office to get meeting schedules. The volunteer explained that they are no longer produced but gave him some tri-fold brochures that have a connection to the meeting website. The man said he had a friend who has a drinking problem and is disabled. The volunteer suggested he contact the District 1 Accessibility Chair.

2/2/23, 2:30 p.m. A woman from Florida called about her sister in Latham who is struggling with drinking and is ready for help. The volunteer showed the caller how to use the meeting finder. The caller asked her to email the information to her and the volunteer did so.

2/3/23, 10:45 a.m. A man who said he was disabled and hadn't been to a meeting since before the pandemic, also asked for Grapevine information. The volunteer gave him a meeting that was handicap-accessible in Latham and gave him the Grapevine phone number.

2/10/23, 10:48 a.m. A counselor from Rochester, calling for his client, was familiarized with the Area r48 website and was given information on the services the Central Office provided.

2/10/23, 2:26 p.m. A woman saw a blub on our newsletter asking for 12th-step list volunteers. She said she would like to be added to the District 1 and District 2 lists to help folks who call in. The volunteer texted her information to Ed M.

2/11/23, 1:15 p.m. A man from Connecticut, two days sober, wanted to chat. The volunteer answered all his questions and shared his experience, strength and hope with the man. He then gave the caller some meetings in his area and where he travels.

2/14/23, 4:32 p.m. A man from Las Vegas was traveling up the Northway and asked for a meeting. He was given one in Saratoga – a very happy visitor.

2/15/23, 2:24 p.m. A woman says she is trying to control her drinking. Her doctor told her two or three drinks a day would be OK. The volunteer asked her to please call back when she is ready to quit.

2/22/23, 11:03 a.m. A caller asked if we had 10 Big Books, 10, 12 Steps and 12 Traditions, 10 Living Sobers, and an Experience, Strength and Hope booklet. "Yes." She will be in today or tomorrow to pick them up.

1/30/23, 1:40 p.m. A woman from Jonesville purchased 72 medallions of various years.

