

SAMPLE CALLS IN March 2023

The Central Office received 123 phone calls during March 2023. Beneath that cold number are these nine times when our AA volunteer's hand was there when a hand reached out for help.

3/2/23, 4:13 p.m. A newcomer looking for meetings and asked "how they work?" The volunteer helped him find meetings on the Area 48 website and explained what to expect at the meetings.

3/3/23, 8:38 p.m. A man from San Antonio, TX called looking for a meeting. The volunteer found the San Antonio meeting website and helped the man find a meeting. He also sent him the meeting link and showed him how to use it.

3/6/23, 12:20 p.m. A woman, new to AA, asked for information on the different kinds of meetings. The volunteer gave her that information and suggested that she start at an open beginners meeting. The woman asked for a Tuesday evening meeting. She was given the Westmere Beginners Group and what to expect at the meeting.

3/9/23, 11:37 a.m. A caller said he was sober "through willpower" for about a year. Worried he's going to drink. No car, no meetings near him. The volunteer offered to get the man a ride to a meeting. He said he was not ready for that at this time. The volunteer suggested he call us anytime, 24/7/365.

3/11/23, 9:35 a.m. A call from the Vermont/Massachusetts area. The volunteer gave him an AA hotline number there.

3/14/23, 2:302 p.m. A woman said she hadn't been to AA meetings in quite a while. Wanted one near Rensselaer. The volunteer gave her one in Rensselaer and one in Defreestville and explained to her how to use the meeting app.

3/17/23, 10:15 a.m. A man from Connecticut who attended NERAASA wanted to get tapes of the people who spoke at NERAASA. He is planning an AA meeting to play them. The volunteer suggested he try NERASSA.org.

3/20/23, 5:44 p.m. A counselor from New Jersey wanted to hook up his client who is coming home tomorrow with someone here in Albany. The volunteer contacted the District 1 DCM who said he would call the man tomorrow and help him out.

3/21/23, 10:51 a.m. A man stopped by the office to get a literature price list. He took pictures of the price lists on the shelf. The volunteer showed him how he could order literature on our website, pay for it there and then pick it up at the Office.

